Use Case Specification – Record Arrival and Departure of Pets

Brief Description

Each arrival and departure of pets from the boarding needs to be registered in the system. System confirms that fee is paid for service; in case of arrival the payment of deposit is done, while for the departure of pets the full booking cost settlement applies. If fee is not settled for the corresponding booking status, the Administrative staff requests fee settlement prior to resuming service.

Actors

1. Administrative Staff
2. ***Basic Flow***
   1. LOGIN BOOKING DETAILS

[Include: Login to Booking Details]

* 1. SELECT DEPARTURE OR ARRIVAL STATUS UPDATE

Administrative staff selects the option in the system to update the status of the pet.

* 1. DISPLAY PET STATUS

System displays the status of the pet (if pet left the lodging, is currently hosted or will be hosted in the future) and the option to change the status. System allows change of status only for currently lodged pets or ones that will be hosted in the future.

* 1. CHANGE PET STATUS

Administrator selects the status and saves the option in the system.

* 1. CONFIRM NEW PET STATUS

System prompts the user to confirm the chosen option. Administrative staff confirms the option and system inform the user that new status is saved. The use case instance ends.

1. ***Alternative flows***
   1. BOOKING DATES NOT MATCHING THE NEW STATUS

At basic flow CHANGE PET STATUS, Administrative staff selects change of status that does not match booking dates for the pet (e.g. marking pet as departing the lodging when departure date not equal to today’s date). System prompts the user that dates are not matching and rejects the status change. The use case resumes at basic flow DISPLAY PET STATUS.

* 1. PAYMENT NOT EXECUTED

At basic flow CHANGE PET STATUS, Administrative staff selects change of status for booking that has not satisfied the payment conditions. System prompts the user that payment is pending for the booking. Administrative staff confirms the information. System diverts the user to register the payment [Extension point: Insert Payment]. The use case resumes at basic flow SELECT DEPARTURE OR ARRIVAL STATUS UPDATE.

* 1. REJECT NEW PET STATUS

At basic flow CONFIRM NEW PET STATUS, Administrative staff rejects confirmation of the new status. The use case instance resumes at basic flow DISPLAY PET STATUS.

* 1. QUIT

The system allows the Administrative staff to quit at any time during the use case. The Administrative staff chooses not to save the information inserted in the service request. The use case terminates.

* 1. SYSTEM DATA UNAVAILABLE

At any point in the use case, the system might fail to access the required information. The system displays the error message to the Administrative staff. The use case resumes at basic flow SELECT DEPARTURE OR ARRIVAL STATUS UPDATE.

Notes

N/A.

Version history

N/A.